

LOCATIONS

- A** **Central - Adelaide - Tarntanya**
151 South Terrace Adelaide SA 5000
- H** **Inner West - Hindmarsh - Kuntu**
49a Orsmond Street Hindmarsh SA 5007
- P** **Outer West - Port Adelaide - Yartapuulti**
12 Todd Street Port Adelaide SA 5015
- M** **South - Marion - Warraparinga**
Level 5, Westfield Shopping Centre
297 Diagonal Road Oaklands Park SA 5046
- S** **North - Salisbury - Para Wirra**
Shop 7, Salisbury Cinema Complex
Cnr James and Gawler Street Salisbury SA 5108
- E** **North - Elizabeth - Para Wirra**
13 Elizabeth Way Elizabeth SA 5112
- B** **Riverland - Berri - Erawirung**
9 Kay Avenue Berri SA 5343
- M** **Mount Gambier - Boandik**
25 Jubilee Highway West Mount Gambier SA 5290
- P** **Port Augusta - Barngarla**
4 Marryatt Street Port Augusta SA 5700

Visit our website

www.rasa.org.au

Relationships Australia SA provides a wide range of other services that assist individuals, families and communities.

Some services are also available from outreach locations.



FEB2025 | RELA237

FOSTERING RESPECT AND COLLABORATION

at Relationships Australia SA (RASA)

Relationships
AUSTRALIA · SA



T O G
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GREETINGS

At RASA, we have certain principles that all of us - our staff and our valued clients - should adhere to. These guidelines are designed to foster a cooperative environment where we can engage effectively and positively.

We understand that life can present numerous challenges, and that's precisely why our services exist. Our staff are not only professionals in their respective fields, but also individuals who genuinely care about positive outcomes for their clients. They recognise that you may be facing stress or difficulty when you approach us, and they will work collaboratively with you to navigate these tough times.

Here's an overview of what we expect from everyone:

COLLABORATION

For our support to be most effective, we need to collaborate with you. This means recognising that you have a vital role in shaping your own support plan. We encourage you to communicate with us openly and respectfully, and we will reciprocate in kind.

MUTUAL RESPECT

We expect everyone to treat each other with respect and kindness. This means being courteous and considerate and refraining from using threats or offensive language.

PRIVACY PROTECTION

We value your personal boundaries and privacy, and we will comply with all privacy laws and use secure systems to keep your records safe.

OPEN COMMUNICATION

If you have any concerns or issues, we want to hear from you. We promise to listen attentively and work with you towards a productive resolution.

At RASA, we also prioritise the welfare of our staff. If anyone behaves in a manner that compromises the safety or comfort of our staff or other clients, we may need to cease our support to that individual. However, please remember, we are committed to treating everyone fairly and with kindness.

By adhering to these guidelines, we can ensure that your experience with RASA is constructive. Let's work together, supporting each other in overcoming the challenges and making your experience with RASA as beneficial as possible.