



*Relationships Australia*<sup>®</sup>

# Intercountry Adoptee and Family Support Service

Information, counselling  
and support for intercountry  
adoptees and their families.


**Do you need information, counselling and support to navigate the complexities and unique challenges that intercountry adoption may bring during a lifetime?**

### **Who we support:**

- Intercountry adoptees: children, young people and adults
- Adoptive parents of children adopted from overseas or expatriate adoptions
- Family members of intercountry adoptees
- Anyone who is going through the intercountry adoption process

### **How we support:**

- Individual and family counselling
- Case management and casework support
- Therapeutic groups
- Parenting support
- Small grants and bursaries scheme
- Referral to other support services where required
- Education and training for allied health and community workers



This is a confidential and free service available Australia-wide. Counselling and support are delivered face to face or via telehealth.

For more information or to make a face to face or telehealth appointment;

**Call:** 1800ICAFSS (1800 422 377)

**Email:** [icafss@rasa.org.au](mailto:icafss@rasa.org.au)

**Website:** [icafss.org.au](http://icafss.org.au)

**Hours:** 9.00am to 5.00pm | Monday to Friday

There is limited flexibility for early and evening appointments.

The Intercountry Adoptee and Family Support Service (ICAFSS) is delivered by Relationships Australia. Relationships Australia SA is the lead organisation.

**Accessibility:**

If you have difficulties hearing or speaking, contact us through the National Relay Service (NRS) on 133 677.

If in crisis call Lifeline 13 11 14 or Beyond Blue 1300 22 4636.

For 24/7 national sexual assault, domestic family violence counselling service call 1800RESPECT (1800 737 732).

**Funding acknowledgement:**

ICAFSS is funded by the Australian Government Department of Social Services. Visit [www.dss.gov.au](http://www.dss.gov.au) for more information.